

## A Guide to Community Services Throughout Hastings County



**MEALS AND  
CLOTHING**



**TRANSPORTATION  
AND RECREATION**

# COMMUNITY SERVICES

**HOUSING AND  
CHILDCARE**



**EMPLOYMENT  
AND TRAINING**



## 2023 Edition\*

Visit [Hastingscounty.com](https://www.hastingscounty.com) for most  
current information (see back for details)

To apply for financial assistance in Hastings County:  
apply online: [ontario.ca/socialassistance](https://ontario.ca/socialassistance) (English)  
[ontario.ca/aidesociale](https://ontario.ca/aidesociale) (French)  
call toll-free: 1-888-999-1142

call the Intake Access Centre: 613-771-9630; 1-866-414-0300



## MEAL PROGRAMS

### BANCROFT

#### Peer Support South East Ontario - Bancroft Peer Support Centre (Lifehouse)

23 Bridge St. West, Bancroft 613-332-4056  
Monday - Friday 10:00 a.m. - 3:00 p.m.  
Free lunch daily - sign up by 11:00, lunch served at noon  
Free fruit available weekly

#### St. John's Anglican Church (\$4.00 Meal)

21 Flint Street, Bancroft 613-332-3662  
Tuesday 8:30 a.m. - 1:00 p.m.

### BELLEVILLE

#### Eastminster United Church (Free Hot Meal)

432 Bridge Street East 613-969-5212  
Wednesday 11:30 a.m. - 1:00 p.m.  
[www.eastminster.ca](http://www.eastminster.ca)

#### Salvation Army (Free Dinner)

295 Pinnacle Street 613-968-6834  
Monday - Thursday, Saturday 4:00 p.m. - 5:30 p.m.

#### Bridge Street United Church (Free Lunch and Frozen Dinners)

60 Bridge Street East 613-962-9178  
Daily Lunch 11:30 a.m. - 1:00 p.m.  
TGIF (Friday) Frozen Meal Every Friday 11:30 a.m. - 1:00 p.m.  
Register on 1st visit/Bring ID only for TGIF  
[www.bridgestreetchurch.com](http://www.bridgestreetchurch.com)

#### Michelangelo's Café - Gleaner's Food Bank (Free)

25 Wallbridge Crescent 613-962-9043  
Monday - Friday 9:00 a.m. - 12:00 p.m.  
Wednesday 6:00 p.m. - 8:00 p.m.  
Free delivery to seniors and people with disabilities in Belleville with a referral. Must show I.D. Access via call-in, walk-in or online at [www.gleanersfoodbank.ca](http://www.gleanersfoodbank.ca) Social agencies may fax orders to 613-962-8627 and pickup from 1:00 p.m. - 3:30 p.m.



## MEAL PROGRAMS

### **Christmas Sharing Program (Seasonal)**

Call for Information 613-969-1020

Or apply online: [www.christmassharing.org](http://www.christmassharing.org)

or email [christmassharingprogram@bellnet.ca](mailto:christmassharingprogram@bellnet.ca)

### **Peer Support South East Ontario - Belleville Peer Support Centre (Freedom Centre)**

391 Front Street, Belleville 613-969-1772

Monday - Friday 10:00 a.m. - 3:00 p.m.

Saturday 9:00 a.m. - 2:00 p.m.

Lunch sign-up by 11 - served at 12 noon, free fruit available weekly

## MADOC

### **Peer Support South East Ontario - Madoc Peer Support Centre**

56 Russell Street, Madoc 613-473-4111

Tuesday and Wednesday 9:30 a.m. - 2:30 p.m.

Free lunch - sign up by 11:00 a.m., lunch at noon

## QUINTE WEST

### **New Beginnings Support Centre (Lunch Program)**

76 Dundas Street West (Trenton) 613-394-3449

See Peer Support South East Ontario (pg. 14)  
for details.

### **Trenton United Church (Lunch Program)**

85 Dundas Street East (Trenton) 613-392-6001

1st and 3rd Friday 11:00 a.m. - 12:30 p.m.

Runs Year Round

### **At the Crossroads Church (Free Lunch Program)**

24 Dundas Street West (Trenton) 613-392-8200

Monday - Thursday 11:00 a.m. - 12:30 p.m.

Contact about submitting an application in November  
for a Hamper/Basket Program for December

### **St. James Anglican Church (Free Lunch Program)**

15 South Street (Trenton) 613-438-3874

Thursday, Friday 11:00 a.m. - 12:30 p.m.

Fridays have additional take-away lunch.



## FOOD BANKS

### BANCROFT

#### North Hastings Children's Services

20 Hastings Heritage Way, Bancroft 613-332-0179

Emergency Food Bank

Call or check Facebook page for information on programs/times

#### North Hastings Community Cupboard Food Bank

2 Madawaska Street, Bancroft 343-476-0177

Tuesday/Wednesday/Friday 11:00 a.m. - 2:00 p.m.

Thursday 4:00 p.m. - 7:00 p.m.

#### North Hastings Community Trust Food Share

19 Valleyview Drive, Bancroft 613-332-3657

Tuesday - Friday 10:00 a.m. - 3:00 p.m.

[www.northhastingscommunitytrust.org](http://www.northhastingscommunitytrust.org)

### BELLEVILLE

#### Gleaners Food Bank

25 Wallbridge Crescent 613-962-9043

Monday - Friday 9:00 a.m. - 12:00 p.m.

Call ahead to set up an appointment or register online at:

[www.gleanersfoodbank.ca](http://www.gleanersfoodbank.ca)

#### Salvation Army Secondary Food Bank Bring ID

295 Pinnacle Street 613-968-6834

By appointment only

### COE HILL

#### Tri-Township Food Basket - Royal Canadian Legion Branch 581

5526, Hwy 620 Gail: 613-337-8616

12:00 p.m. - 2:00 p.m. Sue: 613-337-5339

Every Wednesday - Bring I.D. Judy: 613-474-1081

### DESERONTO

#### Helping Hands Food Bank - Lion's Club

316 Edmon Street 613-396-2440

3rd Thursday every month (please call ahead) 10:00 a.m. - Noon

### FRANKFORD

#### Frankford Food Pantry

149 King Drive 613-398-7681

Wednesday 5:30 p.m. - 7:30 p.m.

Friday 10:00 a.m. - 12:00 p.m.



## FOOD BANKS

### LAKE ST. PETER

#### The Word of Life Outreach Food Bank

2016 Hwy 127

613-338-2121 (Call for details)

Tuesday, Friday

10:00 p.m. - 3:00 p.m.

### MADOC

#### Helping Hands Food Bank

151 St. Lawrence St. East 613-473-9035 or 613-473-5255

Monday 10:00 a.m. - 1:00 p.m. ; Tuesday 6:00 - 8:00 p.m.

Wednesday 10:00 a.m. - 2:00 p.m. ; Thursday 1:00 - 4:00 p.m.

[www.chsn.support/food-bank](http://www.chsn.support/food-bank)

### MARMORA

#### Helping Hands Food Bank

37 Forsythe Street (Library) 613-472-3594

Tuesday

1:00 p.m. - 2:30 p.m.

### MAYNOOTH

#### Maynooth and Area Food Bank

33064 Hwy 62 (Holy Trinity Anglican Church) 613-338-2085

2nd and 3rd Thursday each month 11:30 a.m. - 12:30 p.m.

### STIRLING

#### Stirling & Area Christian Community Care - Community Cupboard

85 Station Street

613-920-1108 Every Thursday except for

the 1st Thursday of the month. 10:00 a.m. - Noon and

The 2nd and 4th Thursday every month 7:00 p.m. - 9:00 p.m.

### TRENTON

#### Care and Share Food Bank (Bring ID)

30 Pelham Street - #2

613-394-5551

Monday, Tuesday, Thursday, Friday 10:00 a.m. - 12:30 p.m.

### TWEED

#### Tweed Food Bank - Salvation Army

596 Moira Street

613-478-3375

By appointment only

## OTHER COMMUNITY FOOD PROGRAMS

### FOOD FOR LEARNING

Food for Learning supports student nutrition programs including breakfast, lunch or healthy snacks. Food for Learning programs aim to improve the overall nutritional health of students who require a supplement to their daily diet. Students must eat well to provide the energy they need to learn. Students are welcome to participate in the nutrition program at their school, no questions asked and no payment required.

For more information please contact: Kellie Brace

Food for Learning Coordinator [kbrace@hpedsb.on.ca](mailto:kbrace@hpedsb.on.ca)

Phone: (613) 966-1170, ext. 62232

For additional information on a wide range of supports available to students, please contact The Hastings and Prince Edward Learning Foundation at 613-966-1170 ext 62205, [www.hpelearningfoundation.ca](http://www.hpelearningfoundation.ca), [www.hpefoodforlearning.ca](http://www.hpefoodforlearning.ca) or your school principal. The Hastings and Prince Edward Learning Foundation is a Jump Start charity.



### COMMUNITY DEVELOPMENT COUNCIL OF QUINTE (CDC)

The aim of CDC programs is to support families by creating opportunities for self-help. Programs include: Good Food Box (GFB), Good Baby Box (GBB), and Community Gardens.

For more details on any of these programs, call: 613-968-2466; visit 65 Station Street, Belleville; or online at: [www.cdcquinte.com](http://www.cdcquinte.com).

### Distribution Depots

Bancroft - North Hastings Community Cupboard: 343-476-0177 (GFB)

Bancroft - North Hastings Children's Services: 613-332-0179 (GBB)

Bancroft - North Hastings Community Trust: 613-332-3657 (GFB)

Belleville - Baby Box Store: 613-968-2466 (GFB) (GBB)

Belleville - Community Health Centre: 613-962-0000 ext. 0 (GFB)

Coe Hill - Wollaston Public Library: 613-337-5183 (GFB)

Deseronto Community Care South Hastings: 613-396-6591 (GFB) (GBB)

Limerick Township Office: 613-474-2863 (GFB)

Madoc - Central Hastings Support Network: 613-473-5255 (GBB)

Madoc - COPE: 613-473-4158 (GBB)

Marmora Pentecostal Church: 613-472-3219 (GFB) (GBB)

Stirling Public Library: 613-395-2837 (GFB) (GBB)

Trenton Military Family Resource Centre: 613-392-2811 ext. 2379 (GFB) (GBB)

Trenton - Community Health Ctr.: 613-965-0698 ext. 0 (GFB)

Trenton - Trent River School (Tues-Thurs) 10:00 a.m.-1:00 p.m.) (GBB)

Tyendinaga - Community Health: 613-967-3603 (GFB) (GBB)

Tweed - Gateway Community Health Centre: 613-478-1211 ext 333 (GFB) (GBB)

## CLOTHING PROGRAMS

### **BELLEVILLE St. Vincent de Paul** (Minimal Cost)

205 Coleman Street 613-966-8005

Monday - Friday 10:00 a.m. - 5:00 p.m.

### **Belleville Pregnancy & Family Care Centre** (Free Baby and Maternity Clothing)

200 Dundas Street East 613-969-7866

Monday - Friday 11:30 a.m. - 4:30 p.m.

### **CENTRE HASTINGS People Helping People** (Free)

Call Ontario Works office for referral 613-473-5258

Monday - Friday 8:30 a.m. - 4:30 p.m.



### **DESERONTO Community Care Closet** (Minimal Cost)

297 Main Street 613-396-6591

Tuesday - Friday 10:00 a.m. - 2:00 p.m.

### **NORTH HASTINGS New-To-You** (Minimal Cost)

189 North Hastings Street, Bancroft 613-332-2229

Monday - Friday 10:00 a.m. - 4:00 p.m.

### **Choices Thrift Shop** (Minimal Cost)

12 Flint Avenue, Bancroft 613-332-0439

Monday - Friday 11:00 a.m. - 3:00 p.m.



### **Word Of Life Outreach Church** (\$10 to Fill Large Bag)

2016 Hwy 127, Lake St. Peter 613-338-2121

Tuesday - Saturday 10:00 a.m. - 3:00 p.m.

### **Bancroft Pregnancy Care Centre** (Free Maternity/Baby Clothing, Formula, Diapers) [www.bpfcc.ca](http://www.bpfcc.ca)

35 Sherbourne Street North 613-332-4673

Monday - Thursday 10:00 a.m. - 4:00 p.m.

### **TWEED Salvation Army** (Minimal Cost)

596 Moira Street, Tweed

613-478-3375

## CHILDREN'S PROGRAMS

### CHILDREN'S SERVICES

Child care fee subsidy provides financial assistance towards the cost of licensed child care as determined by an income test. Subsidy is available to support the employment, training and educational needs of parents.

Families applying for child care subsidy should contact the Intake Access Centre at: 613-771-9630 or 1-866-414-0300 (Northern Hastings County) where a screener will work with parents to determine their child care needs by gathering appropriate information and booking an appointment with a child care caseworker.

Families that require specific information about licensed school-aged programs can access the new Ministry website at:

[www.ontario.ca/licensedchildcare](http://www.ontario.ca/licensedchildcare).

To register for Hastings County's Before/After School Program, contact Hastings County Children's Services at: 613-966-1311 x2612 or 1-800-267-0575.

### BELLEVILLE

Sir John A. Macdonald's Before & After School Adventure Club  
22 Harder Drive  
Monday - Friday 7:30 a.m. - 8:30 a.m. and 2:50 p.m. - 5:30 p.m.

St. Michael's School After School Program  
273 Church Street  
Monday - Friday 2:30 p.m. - 5:30 p.m.

### TRENTON

Trent River Before and After School Program  
84 Dixon Drive, Trenton  
Monday - Friday 6:30 a.m. to 9:00 a.m.; 3:20 p.m. - 5:30 p.m.

### FRANKFORD

Frankford School, School Age Program  
36 Adelaide Street Frankford  
Monday - Friday 7:30 a.m. to 9:15 a.m.; 3:35 p.m. - 5:30 p.m.

Contact your local child care agency to find out if other before/after school programs are available in your area.



## HOUSING SERVICES

### HASTINGS COUNTY HOUSING SERVICES

Our mission is to provide safe, modest, affordable housing to low-income households in Hastings County.

Housing Services provides subsidized and supportive housing, rent supplement/housing allowances and other related programs to support our residents. As the designated Service Manager for Hastings County, Housing Services also manages the centralized waiting list.

Housing units are located throughout Hastings County, in the following locations:

- Bancroft
- Belleville
- Coe Hill
- Deseronto
- Frankford (Quinte West)
- Madoc
- Marmora
- Stirling
- Trenton (Quinte West)
- Tweed



To apply for social housing, contact the Intake Access Centre at: 613-771-9630 or 1-866-414-0300. To reach Housing Services staff, contact: 613-966-1311 or 1-800-267-0575.

Applications are available at any Community and Human Services office in Hastings County (see back cover for contact information), or by visiting our website at: [www.hastingscounty.com](http://www.hastingscounty.com).

### HOUSING RESOURCE WORKER PROGRAM

A program within Housing Services that supports individuals at risk of becoming homeless, provides living assistance, safety check-ins, and connects people with community supports. For more information or to make a referral, please contact 613-966-1311 or 1-800-267-0575.

## HOUSING SERVICES

### Hastings Housing Resource Centre (HHRC)

The HHRC helps people 16 years of age and older to find affordable, adequate housing in Hastings County. HHRC has a complete listing of available housing throughout Hastings County which are available at any of their offices, by phone or by searching online at [www.hastingshousing.com](http://www.hastingshousing.com). Appointments only for in-office, virtual is offered.

**Belleville:** 210-A Front St. 3rd floor; Monday - Friday 8:30 a.m. - 4:30 p.m.  
613-969-1748 ext. 231

**Central Hastings:** 613-473-0400

**North Hastings:** Loyalist College Bancroft (Housing Board) 613-332-8156

**Trenton:** 81 Dundas St. W. (Career Edge); 613-392-8317

Wednesday 8:30 a.m. - 4:30 p.m. and Friday 8:30 a.m. - 4:30 p.m.

### The Enrichment Centre for Mental Health

The Enrichment Centre for Mental Health provides transitional housing for in a safe and affordable cooperative housing program for singles, youth, and seniors who are either homeless, or at risk for homelessness for up to 6 months. Includes the following services:

- Assistance with finding long-term housing
- Counselling Services and employment planning
- Recreational/Social opportunities

For further information contact: 613-969-8874

250 Sidney Street, Building 59, Belleville

### Youth Habilitation Quinte (Youthab)

Youthab provides a spectrum of services for young adults (16-24 years old) by appointment only for in-office, virtual meetings are offered.

Services include:

- Mental Health, Addictions and Employment Counselling, Supported Housing, Housing Referral Service, Transitional Age Youth,
- Transition Home Program 613-969-9765

210-A Front Street, Belleville, 613-969-0830 (8:30 a.m.-12:00 p.m.; 1:00-4:30 p.m.)

200 Hastings Street North, Bancroft, 613-332-5558 (leave message)

81 Dundas Street West, Trenton, 613-392-8317 [www.youthab.ca](http://www.youthab.ca)

## LEGAL SERVICES

### Community Advocacy and Legal Centre

Non-profit community legal clinic provides free legal information, advice and advocacy for low-income individuals throughout Hastings County. The clinic can help with problems with Tenant's Rights (Tenant Hotline and the Tenant Duty Counsel program), Income Assistance, Employment Problems, Sexual Harassment at work, Consumer and Debt, Human Rights and Discrimination; Schools and Education, and Seniors' Legal Problems.

Call the Belleville office at (613) 966-8686 or 1-877-966-8686, use our online form, or email us at [contact@calc.clcj.ca](mailto:contact@calc.clcj.ca) to request help or to make an appointment to meet with us in any of our offices.

Belleville, 158 George Street (Level 1)

Monday - Friday 9:00 a.m. - 12:00 p.m. and 1:00 p.m. - 5:00 p.m.

We have part-time satellite offices in Trenton, Madoc, Bancroft, Marmorata and Tweed. Call our Belleville office to arrange an appointment in any of these offices.

For more information, please visit: [www.communitylegalcentre.ca](http://www.communitylegalcentre.ca).

### Legal Aid Ontario

Services provided by Legal Aid Ontario include:

- Advice Lawyers - lawyers can give advice on family or criminal law on the phone (20 minutes of free advice) or you can get family law advice in person at local Family Law Information Centre (FLIC), Belleville, 1-800-668-8258. Drop-in clinic, Family Advice Lawyer, Quinte Courthouse, Room 1306 have temporarily suspended in-person appointments.
- Certificates - given, if you qualify, for representation non family, criminal, or immigration law matters
- Duty Counsel - services are offered in most courts
- Telephone Applications for Certificates

To find out more about Legal Aid services, please call the Client Service Centre at 1-800-668-8258. TTY, call 1-866-641-8867. Press "0" and ask to speak to a client service representative or visit: [legalaid.on.ca](http://legalaid.on.ca).

## EMPLOYMENT AND FINANCIAL SERVICES

### ONTARIO WORKS

Applications for Ontario Works are completed online or over the phone:

- Apply online, 24 hours/day - English: [Ontario.ca/socialassistance](https://ontario.ca/socialassistance)
- French: [Ontario.ca/aidesociale](https://ontario.ca/aidesociale)
- Call toll-free: 1-888-999-1142 Monday - Friday 8:30 a.m. - 5:00 p.m.
- Call toll-free TTY: 1-800-387-5559
- Contact the Intake Access Centre at: 613-771-9630 or 1-866-414-0300
- For general inquiries about Community and Human Services programs and services, or to submit documents via attachment, email: [inquiry@hastingscounty.com](mailto:inquiry@hastingscounty.com)

**For Emergency After-Hours Homeless Services, Contact: 1-877-528-9514**

In addition to financial supports, our Ontario Works team also provides Life Stabilization supports and Employment opportunities, including connecting clients to education, training, workshops, and volunteer opportunities.

Our **Job Information Centres** are located as follows:

- **Belleville** - CHS Office, 228 Church St 613-966-1311 x2508 or Toll-Free 1-800-267-0575 x2508
- **Trenton** - CHS Office, 91 Creswell Drive 613-392-1387 x2216 or Toll-Free 1-866-819-9023 x2216
- **Madoc** - CHS Office, 56 Russell St. North 613-473-5258 x3444 or Toll-Free 1-866-434-4024 x3444
- **Bancroft** - CHS Office, 1P Manor Lane, Suite 3, Level 2 613-332-3410 or Toll-Free 1-866-569-1941

### Employment Ontario Agencies

Employment Ontario Agencies also offer employment services at these sites:

- Bancroft - Loyalist College - 195 Hastings St. N. - 613-332-1743 ext. 1
- Belleville - Loyalist College - 54 Dundas St. E. - 613-966-0205
- Belleville - Meta Employment Services - 161 Bridge St. W. - 613-966-9069
- Belleville - Career Edge (Youth only) - 210A Front St. - 613-969-0830
- Trenton - Career Edge - 81 Dundas St. - 613-392-9157

### Community Trusts

Community Trusts provides assistance to low-income residents.

There are three contacts for Community Trust:

**Belleville:** 613-962-3070

**Central Hastings:** 613-473-5258

**North Hastings:** 613-332-3657 Inquire about additional services:

- Harvest the North Community Gardens (for own garden or to help)
- Wood Share (emergency wood for heating to residents of the North)
- Food Share (dried, canned, frozen and fresh food)

## URGENT SERVICES

### DOMESTIC VIOLENCE

If you are living in a violent or abusive situation, Ontario Works can help.

- You will receive an appointment within 24 hours at a safe location
- Money can be provided to help you move out immediately
- Money can be provided to help you set up a home in the community if you are leaving an abusive home, an interval home, or a shelter

To access this confidential service, call: 613-966-1311 or 1-800-267-0575.

**Three Oaks.** Safe shelter, second stage housing, and services for abused women and their children. 24-hour crisis line: 613-966-3074 or 1-800-267-0533 [www.threeoaks.ca](http://www.threeoaks.ca).

**Maggies Resource Centre of North Hastings.** Provides services to abused women. Call: 613-332-3010 (after hours services available).

### MENTAL HEALTH SERVICES

#### Enrichment Centre for Mental Health

Provides various free programs and services for people with mental health issues such as: emergency housing; return-to-work program; group programs and individual counselling; assertive telephone outreach program.

Monday - Friday 8:30 a.m. - 4:30 p.m. [www.enrichmentcentre.ca](http://www.enrichmentcentre.ca)

250 Sidney Street, Building 59, Belleville 613-969-8874

#### CMHA Hastings Prince Edward Addictions and Mental Health Services

We provide a range of client-centred addictions and mental health services and supports throughout Hastings and Prince Edward Counties to individuals 16 and older. View our programs at: [www.cmhahpe.ca/programs-and-services/](http://www.cmhahpe.ca/programs-and-services/)

Monday - Friday 8:30 a.m. - 4:30 p.m. excluding holidays

Belleville (Main Office) 250 Sidney Street, Suite 101, 613-967-4734

Bancroft 1P Manor Lane, Unit 4, 2nd Floor 613-332-3826

Madoc 7-52 Lawrence Street East 613-473-9914

Trenton 24 Dundas Street East 613-394-1655

Men's Treatment Residence: 613-962-7838

Court Diversion: 613-968-1111

[www.cmhahpe.ca](http://www.cmhahpe.ca)

**Crisis Line:** 613-969-7400 ext. 2753 - 24 hours/day, 7 days/week

**Central Intake: 310-OPEN (6736):** Referral and access to all addiction and mental health services in Hastings County.

Monday - Friday, 8:30 a.m. - 4:30 p.m

## URGENT SERVICES

### MENTAL HEALTH SERVICES - Continued

#### Peer Support South East Ontario (PSSEO)

Provides peer support for individuals 16+ living with addictions and/or mental health barriers. There are 4 Peers Support Centres within Hastings County. The Centres offer safe, non-judgmental, non-clinical peer support, wellness-based groups and activities, free lunch/laundry/coffee, computer access, and harm reduction services (needle exchange and naxolone).

Peer Support Centres are located at:

Bancroft: 23 Bridge Street West, 613-332-4056

Belleville: 391 Front Street, 613-969-1772

Madoc: 56 Russell Street, 613-473-4111

Trenton: 76 Dundas Street West, 613-394-3449

PSSEO also provides community peer support on a one-to-one basis, for those with barrier to Support Centre access. The Transitional Discharge Model of peer support connects individuals with one-to-one peer support following discharge from inpatient mental health units.

PSSEO also has Virtual Peer Support available through [www.psseo.ca](http://www.psseo.ca) where contact and additional service information is located.

### Emergency Shelter Resources

**Three Oaks Foundation:** Shelter and services for abused women and their children. 24-hour Crisis Line: 1-800-267-0533 Business Line: 613-967-1416

**Red Cedars Shelter:** Shelter and Services for women and children leaving abusive situations.

24-hour Crisis Line: 1-800-672-9515 Business Line: 613-967-2003

**Interval House (Deseronto and Napanee):** Shelter and Services for abused women and their children for up to 6 weeks.

24-hour Crisis Line: 1-800-667-1010 Business Line: 613-354-0808

**Grace Inn Shelter:** Shelter and Services for adults over 18.

21 bed shelter with 16 beds available for males and 5 available for females.

Business Line: 613-966-2898 Intake at 9:00 p.m. and discharge at 8:00 a.m.

[info@graceinnshelter.com](mailto:info@graceinnshelter.com)

**Drop In Centre (Partnership with Bridge Street United and John Howard Society of Belleville)** Open seven days a week from 8:30am-7:30pm and provides basic needs for those experiencing homelessness in the Belleville area. Services include: washrooms, showers, laundry, indoor space, breakfast, toiletries, phone, computer access, connections to community services.

60 Bridge St E, Belleville ON

For more information, please call the John Howard Society at 613-968-6628.

## **URGENT SERVICES**

## **TRANSITIONAL HOUSING RESOURCES**

### **Quinte West Transitional Units**

Available to families; can stay for up to 30 days while transitioning to permanent housing. Individuals will be referred housing resources with the goal of securing permanent housing/accommodation before the end of their 30-day stay.

Contact: Quinte West Community and Human Services Office  
613-392-1387

Note: After Hours service is not available - must be referred during regular business hours.

### **Enrichment Centre for Mental Health**

Vacancies are filled on a first come first serve basis and the length of stay is conditional upon the individual's efforts to achieve their goals. Rent is charged according to Ontario Works (OW) or Ontario Disability Support Program (ODSP) rental allowance rates. Individuals in the transitional housing program will be provided with the opportunity to work with a Enrichment Centre Counsellor, bi-weekly, on goals such as securing safe affordable housing, obtaining personal documents and finding employment. There are a total of 20 beds in designated seniors, male and female houses.

Anyone can be referred or refer themselves to the program. However, the potential individual must contact the Housing Program Manager to determine if they are a suitable fit for the program by setting up an intake appointment.

**Referrals are made by calling the Enrichment Centre at:  
(613) 969-8874. Monday - Friday 8:30 a.m. - 4:30 p.m.**



## **URGENT SERVICES**

## **TRANSITIONAL HOUSING AND OTHER RESOURCES**

### **All Together Affordable Housing Corporation**

The Corporation owns and operates a five-unit building at 51 Victoria Avenue in Belleville and a 32-unit building at Great St. James for low-income individuals. Tenants are referred to our units and supported by community agencies that are members of our Quinte Community and Housing First Partnership. Contact: 613-210-0984, [alltogether.housing@gmail.com](mailto:alltogether.housing@gmail.com).



### **North Hastings Community Trust Harm Reduction**

Street-based outreach program that offers referrals to supports, basic needs supplies, and harm reduction kits. Training and workshops available. Call for more information: 613-332-3657

### **Sexual Assault Centre for Quinte & District**

Offering confidential, non-judgmental support for survivors of sexual violence. Each year, the Sexual Assault Centre for Quinte & District helps hundreds of clients deal with the devastating effects of sexual violence. Through our counselling and support groups, Paths of Courage Residential Healing Program, SACQD staff and volunteers reach out to survivors and their families.

The Paths of Courage Residential Healing Program is OPEN to all Residents of Ontario.

613-967-6300 [www.sacqd.com](http://www.sacqd.com)

In-person and virtual appointments available.



## TRANSPORTATION SERVICES

### BELLEVILLE TRANSIT

Main Intercity Terminal: 165 Pinnacle Street

**Belleville Transit** operates 7 days a week, Monday to Sunday, inclusive with 10 routes servicing the urban area of the City.

For schedules and further information call 613-962-1925 or visit the website: [www.city.belleville.on.ca](http://www.city.belleville.on.ca) and click on: Transit.

### CENTRAL HASTINGS PUBLIC TRANSIT

The Phase 1 Route travels through the municipalities of Central Hastings, Marmora and Lake, and Stirling-Rawdon into the city of Belleville through an “on-demand” service. The Phase 2 Route passes through Madoc Township and the Municipality of Tweed, and then into the city of Belleville.

Call 613-473-5255 or text 613-661-5254 to book your rides. 24 - 48 hours notice required, but some same-day rides may be possible. Service available 7:00 a.m. - 7:00 p.m., Monday - Friday. Visit the website: [chsn.support/transit](http://chsn.support/transit)

### DESERONTO TRANSIT

**Deseronto Transit** (DT) provides public transportation services to destinations including Deseronto, Napanee, Belleville, Tyendinaga Mohawk Territory. Monday - Friday 5:00 a.m. - 7:00 p.m. No weekend service. Call to book a ride or for further information at 613-396-4008 or visit the website:

[www.deseronto.ca](http://www.deseronto.ca) and click on Residents, then click Transit.

### QUINTE WEST TRANSIT (QUINTE ACCESS)

There are several bus routes that travel within Trenton ward of Quinte West.

For schedules and further information call 613-392-9640 or visit the website:

[www.quinteaccess.org](http://www.quinteaccess.org) and click on Public Transit

### NORTH HASTINGS TRANSIT

**Bancroft Community Transit** is a non-profit organization providing a door-to-door transportation service by volunteer drivers.

Monday - Friday 9:00 a.m. - 3:30 p.m. (closed 12:00 p.m. - 1:00 p.m.)

For schedules and further information

call 613-332-8291 or visit the

website: [www.bancroftcommunitytransit.com](http://www.bancroftcommunitytransit.com).



## CHILDREN'S RECREATION PROGRAMS

### PLAYING FOR KEEPS (THE CHILDREN'S FOUNDATION)

Playing for Keeps funds registration for sport and social activities for children up to the age of 18, who are unable to participate because of financial need. Playing for Keeps gives them the chance to share in fun activities that their friends and peers are experiencing.

Funds may be provided to help with the cost of participating in sport, recreation, arts and cultural activities. For further information contact The Children's Foundation at 613-962-9292.

[www.thechildrensfoundation.ca](http://www.thechildrensfoundation.ca) (can apply online)



### CAMPS OF HOPE

Camps of Hope helps to pay registration fees for families in need. It provides children with an opportunity to develop their social skills, self-esteem, self-confidence, independence, and leadership skills. The Camps of Hope program is available throughout the year, March break, during the summer and winter breaks as well. Ages 4-18.

For further information contact the Children's Foundation at 613-962-9292. [www.thechildrensfoundation.ca](http://www.thechildrensfoundation.ca) (can apply online)

### BELLEVILLE YOUTH CENTRE

The Belleville Youth Centre (BYC) runs a variety of free recreation programming year-round from Monday to Thursday for youth aged 10-24. They are a safe, inclusive space for all youth looking for opportunities to have fun and connect with peers. The BYC is located at 19-21 Wallbridge Crescent in Belleville.

For more information, please contact 613-922-3867.

## OTHER COMMUNITY SERVICES

### ABIGAIL'S LEARNING CENTRE

Services and supports for young children, youth, and families, including education, food programs, and licensed childcare. Parenting, life skills, and cooking skills programs are available.

119 Station Street, Belleville 613-961-1884

Monday - Friday 7:00 a.m. - 4:30 p.m.

### INDIGENOUS SERVICES

For a list of Indigenous Services, please refer to the Guide for Indigenous Families and Children by following the link:

[www.kflachildrenandyouthservices.ca/aboriginal-guide/](http://www.kflachildrenandyouthservices.ca/aboriginal-guide/)

### QUINTE IMMIGRATION SERVICES

For the range of free services available for newcomers of all statuses and their families in the Quinte area, please visit: [www.quinteimmigration.ca](http://www.quinteimmigration.ca) or call 613-968-7723 ext 0 to book an appointment (no current walk-ins due to COVID). Open 8:00 a.m. - 4:00 p.m. 2-345 College Street East, Belleville

### 211

211 is Canada's primary source of information for government and community-based, non-clinical health and social services. The free and confidential service can be accessed 24 hours/day, in more than 150 languages by phone, chat, text, and web (211.ca). 211 helps connect people to the right information and services, making their pathway to care and resources a guided and trusted one.



### HELPSEEKER

Helpseeker is a free smartphone app that connects you to over 500 local support services, including mapping of locations.



## OFFICE LOCATIONS & CONTACT INFORMATION

### **BANCROFT - ONTARIO WORKS**

1 Manor Lane, Level 2, Suite 3, P.O. Box 1860  
Bancroft, ON K0L 1C0  
Tel: 613-332-3410 Fax: 613-332-5550  
Toll Free: 1-866-569-1941

### **BELLEVILLE - ONTARIO WORKS/CHILDREN'S SERVICES/HOUSING SERVICES**

228 Church Street - Postal Bag 6300  
Belleville, ON K8N 5E2  
Tel: 613-966-1311 Fax: 613-966-4598  
Toll Free: 1-800-267-0575

### **QUINTE WEST - ONTARIO WORKS/HOUSING PROGRAMS**

91 Creswell Drive  
Trenton, ON K8V 3G5  
Tel: 613-392-1387 Fax: 613-392-2876

### **MADOC - ONTARIO WORKS**

56 Russell Street North - P.O. Box 1007  
Madoc, ON K0K 2K0  
Tel: 613-473-5258 Fax: 613-473-1027  
Toll Free: 1-866-434-4024

**For After-Hours  
Emergency Services,  
Contact the  
Grace Inn Shelter at:  
1-877-528-9514**

**Ontario Disability Support Program (ODSP) 613-962-9562 or 1-800-267-4355**

**To apply for assistance in Hastings County, contact 613-771-9630 or 1-866-414-0300 or online at [www.ontario.ca/social](http://www.ontario.ca/social) assistance**

\*Please note: Information in this booklet may change at any time. For the most current information, please call the agency directly, or visit the Hastings County website ([hastingscounty.com](http://hastingscounty.com)) and click under County Services and then Social Services

Send corrections/updates to booklet to: [gardeners@hastingscounty.com](mailto:gardeners@hastingscounty.com)

