

Removing Canada or Ontario Student Loan Restrictions

Canada Student Loan (Federal Restriction)

Contact HRSDC-CSLP, via the National Student Loans Service Centre at the following address:

National Student Loans Service Centre

PO Box 4030

Mississauga, ON

L5A 4M4

Telephone: 1-888-815-4514

Ask to be connected with the Canada Student Loan Program (CSL). Ask what you need to do to return to good standing. If you receive federal clearance, then HRSDC-CSLP will provide you with a written clearance decision, known as a Clearance Letter. Students who have been issued a Clearance Letter can request a review to determine whether their eligibility for further federal funding can be considered by OSAP.

Documentation Required:

- A letter from you requesting a review of your situation. Bring the letter to the Financial Aid office.
- A copy of the Clearance Letter, as issued by HRSDC-CSLP. NOTE: CSL can send the clearance letter directly to the OSAP office.

Students who obtain federal clearance only may request the federal portion of their OSAP (60% of funding). However, to obtain the provincial portion, student must first obtain the federal portion, then appeal for the provincial portion.

Ontario Student Loan (Provincial Restriction)

Student may contact the following provincial agency to determine the current status of their provincial debt and determine which private collection agency currently holds the debt:

Ontario Shared Services – Collection Management Unit

40 Elm Street

Suite 41A

Sudbury, ON P3C 1S8

Telephone: 1-800-387-5604

Fax: 416-326-0526

Once the provincial debt has been paid in full, students can request a review of their situation to determine whether they are eligible for further funding.

Documentation Required:

- A letter from the student requesting a review of eligibility for further provincial funding.
- Proof that their provincial debt has been repaid in full

The Financial Aid office will forward this documentation to the Ministry for review. Please Contact Loyalist Financial Aid at financialaidoffice@loyalistcollege.com or 613-9639-1913 Ext. 2425 or 2226